Position: Product Manager

AngelEye Health is seeking a Product Manager to drive the growth and evolution of our Engage solution, which includes camera streaming and messaging for both our family and clinical applications. This role reports to the Director of Product and will focus on balancing stability and innovation—ensuring continuous improvement while advancing new capabilities that bring greater impact to hospitals, care teams, and families.

Additionally, this role will manage NICU2Home, the first comprehensive discharge coordination solution, after its launch later this year, driving ongoing enhancements and ensuring alignment with our broader product ecosystem. As AngelEye expands its offerings, the Product Manager will oversee feature development and iterations across both Engage and NICU2Home in the family and clinical applications to continuously improve user experience and meet evolving customer needs.

Essential Duties and Responsibilities:

1. **Product Strategy & Execution**
   - Define and drive the product roadmap for Engage and NICU2Home post-launch.
   - Balance long-term strategic vision with hands-on execution to deliver high-quality product improvements efficiently.
   - Identify opportunities for new features and enhancements based on customer feedback and market trends.
2. **Cross-Team Collaboration**
   - Work closely with design, engineering, QA, and other teams to ensure the successful development and launch of new features.
   - Partner with **sales and marketing** to improve go-to-market alignment and support customer education on product capabilities.
   - Work closely with Implementation and Customer Success to align product development with customer expectations and maintain transparent communication of the product roadmap.
3. **Customer & Market Research**
   - Conduct **research to** gather insights from clinicians and families to inform product decisions.
   - Leverage market trends and competitive analysis to ensure Engage and NICU2Home remain leaders in neonatal and pediatric care solutions.
4. **Requirements Definition & Execution**
   - Translate customer and business needs into **clear, prioritized product requirements and feature specifications**.
   - Own the product backlog and collaborate with **engineering teams** to ensure timely delivery of features.
5. **Performance & Continuous Improvement**
   - Analyze product usage data to identify opportunities for improvement.
   - Work with QA to ensure robust testing and **coordinate feature readiness for releases.**

- **Experience:** 3+ years in product management, preferably in **healthcare, SaaS, or a related field.**
- **Location: Candidates located in the Little Rock, AR, or Nashville, TN metro areas are strongly preferred and would work from one of our local offices. However, remote work is a possibility for the right candidate based on experience and fit.**
- **Technical Understanding:** Strong preference for candidates with experience in healthcare IT, FHIR, and system integrations.
- **Agile Knowledge:** Comfortable working in an **Agile environment**, collaborating with engineering and design teams.
- **Strong Communication:** Ability to clearly articulate product decisions and influence cross-functional teams.
- **Customer-Centric Mindset:** Experience conducting **user interviews** and translating insights into actionable product improvements.
- **Tools:** Experience with **Jira, Productboard, and Figma** is highly preferred.
- **Product Prioritization Frameworks:** Familiarity with **Jobs-to-Be-Done (JTBD), OKRs, RICE, Kano Model, or other industry frameworks** is a plus.

Why AngelEye Health?

We offer:

- A growth-oriented team environment where your strengths are highly valued

- Opportunities to expand your technical skills and knowledge with on-the-job learning/training opportunities

- A competitive benefits package (details provided separately)

Company Mission Statement:

Equipping care teams and empowering families of neonatal and pediatric patients to improve outcomes.

Values and Core Beliefs:

- Patients and their families first; Hospital Partners a close second; Our Team and their families make it all happen.
- Curiously innovate; Failure isn't fatal, and success isn't final.
- Execute the basics at a PhD level.
- Create and Maintain a Sense of Urgency!
- Effective communication is key!
- Transparency and Honesty in everything we do.